

Exhibit 2: Attachment 2.2

Texas Department of Information Resources

Data Center Services Request for Offer

DCS Security Operations Services

Financial Responsibility Matrix

Version 2.1

Meaning of Headings

Item	Description
Security, Network, Cross Functional*	
Incumbent Vendor Owned/Leased Assets/Licenses	Identifies who is currently paying for Equipment or Services that will exist at Commencement.
Ownership at Commencement or Refresh	Identifies who is financially responsible for the Equipment acquisition (buyout), lease transfer, or service of the Incumbent Equipment and services as of Commencement.
Refresh Cycle	Equipment shall be refreshed in accordance with applicable Refresh cycle and Service Provider's other technical currency obligations in the Agreement. N means the current production version that has been released by the vendor. N-1 means the release previous to the current release.
Ownership for Upgrades / Enhancements	Identifies who pays for Equipment and service upgrades or enhancements.
Ownership Required to Support Growth	Identifies who pays for Equipment and service growth.
Maintenance	Identifies who pays for the break/fix, preventative maintenance and spare parts.
Operations and Support	Identifies who has financial responsibility for support and operational expenses relating to the Equipment or services.
Disaster Recovery	Identifies who provides disaster recovery services for Equipment or Services.
Charging Mechanism (Exhibit 2)	Identifies the pricing methodology. 1. Unit Rate Charges
Personnel*	
Salary, Benefits, Add'l Comp	Identifies who pays for Personnel compensation including salary, benefits, bonus, other additional compensation and payroll taxes.
Travel	Identifies who pays for travel.
Training	Identifies who pays for training.
Relocation	Identifies who pays for relocation costs.
Increase / Decrease in Staffing	Identifies who pays for staffing increases / decreases.
Severance	Identifies who pays severance costs for Personnel separated after being hired by SP.

Meaning of Headings

Item	Description
Retention Payments	Identifies who pays for retention payments.
EUC Devices	Identifies who pays for laptops, desktop, printers, mobile phones, etc.
Background Checks	Identifies who pays for background checks.
Office Space	Identifies who pays for employees office space.
Charging Mechanism (Exhibit 2)	Identifies the pricing methodology. 1. Unit Rate Charges

*Unless otherwise noted in this matrix, financial responsibility designations apply to both Consolidated and Non-Consolidated environments.

Security									
	Incumbent Vendor Owned/Leased Assets/Licenses (1)	Ownership at Commencement or Refresh	Refresh Cycle (2)	Ownership for Upgrades / Enhancements	Ownership Required to Support Growth	Maintenance	Operations and Support	Disaster Recovery	Charging Mechanism
EQUIPMENT									
Equipment used to provide services (SCP provided) (1)	Incumbent	SP - SEC	w/in Std Support Lvl	SP - SEC	SP - SEC	SP - SEC	SP - SEC	SP - SEC	SP - SEC Unit Rates
Equipment and hosting of CyberArk and Splunk applications	NA	SP-PVT or SP-PUB	w/in Std Support Lvl	SP-PVT or SP-PUB	SP-PVT or SP-PUB	SP-PVT or SP-PUB	SP-PVT or SP-PUB	SP-PVT or SP-PUB	SP-PVT or SP-PUB Unit Rates
SCP personnel equipment - desktops, laptops, etc.	NA	SP - SEC	w/in Std Support Lvl	SP - SEC	SP - SEC	SP - SEC	SP - SEC	SP - SEC	SP - SEC Unit Rates
Equipment (customer provided)	TX	TX	N/A	TX	TX	TX	TX	TX	OOS
SOFTWARE (3)									
Software (SP provided) (1)	Incumbent	SP - SEC	n / n-1	SP - SEC	SP - SEC	SP - SEC	SP - SEC	SP - SEC	SP - SEC Unit Rates
Software (Customer provided)	TX	TX	N/A	TX	TX	TX	TX	TX	OOS
License Access / Transfer fees	SP - SEC	SP - SEC	n / n-1	SP - SEC	SP - SEC	SP - SEC	SP - SEC	SP - SEC	SP - SEC Unit Rates
FACILITIES									
DIR Facilities									
Environmental (e.g., HVAC, PDU's)	TX	TX	N/A	TX	TX	TX	TX	TX	OOS
UPS	TX	TX	N/A	TX	TX	TX	TX	TX	OOS
Space Upgrades, Additions, Fit out	TX	TX	N/A	TX	TX	TX	TX	TX	OOS
Furniture & Fixtures	TX	TX	N/A	TX	TX	TX	TX	TX	OOS
Wiring	TX	TX	N/A	TX	TX	TX	TX	TX	OOS
Building Depreciation / Lease	TX	TX	N/A	TX	TX	TX	TX	TX	OOS
Office Equipment	TX	TX	N/A	TX	TX	TX	TX	TX	OOS
Building Maintenance / Security	TX	TX	N/A	TX	TX	TX	TX	TX	OOS
Utilities	TX	TX	N/A	TX	TX	TX	TX	TX	OOS
SP Sites									
Environmental (e.g., HVAC, PDU's)	SP - SEC	SP - SEC	w/in Std Support Lvl	SP - SEC	SP - SEC	SP - SEC	SP - SEC	SP - SEC	SP - SEC Unit Rates
UPS	SP - SEC	SP - SEC	w/in Std Support Lvl	SP - SEC	SP - SEC	SP - SEC	SP - SEC	SP - SEC	SP - SEC Unit Rates
Space Upgrades, Additions, Fit out	SP - SEC	SP - SEC	w/in Std Support Lvl	SP - SEC	SP - SEC	SP - SEC	SP - SEC	SP - SEC	SP - SEC Unit Rates
Furniture & Fixtures	SP - SEC	SP - SEC	w/in Std Support Lvl	SP - SEC	SP - SEC	SP - SEC	SP - SEC	SP - SEC	SP - SEC Unit Rates
Wiring	SP - SEC	SP - SEC	w/in Std Support Lvl	SP - SEC	SP - SEC	SP - SEC	SP - SEC	SP - SEC	SP - SEC Unit Rates
Building Depreciation / Lease	SP - SEC	SP - SEC	w/in Std Support Lvl	SP - SEC	SP - SEC	SP - SEC	SP - SEC	SP - SEC	SP - SEC Unit Rates
Office Equipment	SP - SEC	SP - SEC	w/in Std Support Lvl	SP - SEC	SP - SEC	SP - SEC	SP - SEC	SP - SEC	SP - SEC Unit Rates
Building Maintenance / Security	SP - SEC	SP - SEC	w/in Std Support Lvl	SP - SEC	SP - SEC	SP - SEC	SP - SEC	SP - SEC	SP - SEC Unit Rates
Utilities	SP - SEC	SP - SEC	w/in Std Support Lvl	SP - SEC	SP - SEC	SP - SEC	SP - SEC	SP - SEC	SP - SEC Unit Rates

N/A = Not Applicable

OOS = Out of Scope

SP = All Service Providers

SP - SEC = Security Operations Services

SP - MF = Mainframe Component Provider

SP - PVT = Private Cloud Component Provider

SP - PM = Print - Mail Component Provider

SP - PUB = Public Cloud Component Provider

SP - MSI = Multisourcing Service Integrator

SP - NW = Network Component Provider

TX = DIR or DIR Customer

Note 1: Incumbent = SPs currently providing Services to DIR Customers under the existing DCS agreement. SP - SEC will assume or buyout leases and buyout Incumbent Equipment necessary to provide Services.

Note 2: Equipment must still be within standard support levels and not End Of Life.

Note 3: Software currency requirements dependent upon DIR Customer's readiness.

Network									
	Incumbent Vendor Owned/Leased Assets/Licenses (1)	Ownership at Commencement or Refresh	Refresh Cycle (2)	Ownership for Upgrades / Enhancements (3)	Ownership Required to Support Growth (3)	Maintenance	Operations and Support	Disaster Recovery	Charging Mechanism
EQUIPMENT									
Consolidated Data Centers - ADC/SDC <ASR (10)	Incumbent	SP - PVT	w/in Std Support Lvl	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT Unit Rates
Consolidated Data Center - ADC/SDC >ASR (4)	Incumbent	SP - NW	w/in Std Support Lvl	SP - NW	SP - NW	SP - NW	SP - NW	SP - NW	SP - NW Unit Rates
Future Regional Data Center Locations	NA	SP - PVT	w/in Std Support Lvl	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT Unit Rates
Non Consolidated Service Locations	TX	TX	N/A	TX	TX	TX	TX	TX	OOS
Non Consolidated - WAAS	Incumbent	SP - PVT	w/in Std Support Lvl	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT Unit Rates
Regional Network Extensions/HUBs	Incumbent	SP - NW	w/in Std Support Lvl	SP - NW	SP - NW	SP - NW	SP - NW	SP - NW	SP - NW Unit Rates
Public Cloud Locations	Incumbent	SP - PUB	w/in Std Support Lvl	SP - PUB	SP - PUB	SP - PUB	SP - PUB	SP - PUB	SP - PUB Unit Rates
SP Service Delivery Centers	Incumbent	SP	w/in Std Support Lvl	SP	SP	SP	SP	SP	SP - SP Unit Rates
SOFTWARE (8)									
Consolidated Data Center - ADC/SDC									
DC Network Management/Monitoring Software	Incumbent	SP - PVT	w/in Std Support Lvl	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT Unit Rates
WAN Network Management/Monitoring Software	Incumbent	SP - NW	w/in Std Support Lvl	SP - NW	SP - NW	SP - NW	SP - NW	SP - NW	SP - NW Unit Rates
Firewall Software	Incumbent	SP - PVT	w/in Std Support Lvl	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT Unit Rates
Information Security Software (9)	Incumbent	SP - PVT	w/in Std Support Lvl	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT Unit Rates
Future Regional Data Center Locations									
Network Management/Monitoring Software	NA	SP - PVT	w/in Std Support Lvl	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT Unit Rates
WAN Network Management/Monitoring Software	NA	SP - NW	w/in Std Support Lvl	SP - NW	SP - NW	SP - NW	SP - NW	SP - NW	SP - NW Unit Rates
Firewall Software	NA	SP - PVT	w/in Std Support Lvl	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT Unit Rates
Information Security Software (9)	NA	SP - PVT	w/in Std Support Lvl	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT Unit Rates
Non Consolidated Locations									
Network Management/Monitoring Software	TX	TX	NA	TX	TX	TX	TX	TX	OOS
Firewall Software	TX	TX	NA	TX	TX	TX	TX	TX	OOS
Information Security Software (9)	TX	TX	NA	TX	TX	TX	TX	TX	OOS
Network Concentration Point									
Network Management/Monitoring Software	NA	SP - NW	w/in Std Support Lvl	SP - NW	SP - NW	SP - NW	SP - NW	SP - NW	SP - NW Unit Rates
Firewall Software	NA	SP - NW	w/in Std Support Lvl	SP - NW	SP - NW	SP - NW	SP - NW	SP - NW	SP - NW Unit Rates
Information Security Software (9)	NA	SP - NW	w/in Std Support Lvl	SP - NW	SP - NW	SP - NW	SP - NW	SP - NW	SP - NW Unit Rates
Public Cloud Locations									
Network Management/Monitoring Software	Incumbent	SP - PUB	w/in Std Support Lvl	SP - PUB	SP - PUB	SP - PUB	SP - PUB	SP - PUB	SP - PUB Unit Rates
WAN Network Management/Monitoring Software	Incumbent	SP - NW	w/in Std Support Lvl	SP - NW	SP - NW	SP - NW	SP - NW	SP - NW	SP - NW Unit Rates
Firewall Software	Incumbent	SP - PUB	w/in Std Support Lvl	SP - PUB	SP - PUB	SP - PUB	SP - PUB	SP - PUB	SP - PUB Unit Rates
Information Security Software (9)	Incumbent	SP - PUB	w/in Std Support Lvl	SP - PUB	SP - PUB	SP - PUB	SP - PUB	SP - PUB	SP - PUB Unit Rates
TRANSPORT-DATA									
Consolidated Data Centers - LAN	Incumbent	SP - PVT	N/A	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT Unit Rates
DIR Customer sites to Data Center Demarc	TX	TX	N/A	TX	TX	TX	TX	TX	OOS
Consolidated Data Centers - ADC/SDC (11)	Incumbent	SP - NW	N/A	SP - NW	SP - NW	SP - NW	SP - NW	SP - NW	SP - NW Unit Rates
SP Service Delivery Centers (6)	Incumbent	SP	N/A	SP	SP	SP	SP	SP	SP - SP Unit Rates
Mainframe - Non-Consolidated Data Center	Incumbent	SP - NW	N/A	SP - NW	SP - NW	SP - NW	SP - NW	SP - NW	SP - NW Unit Rates
Public Cloud Ports	Incumbent	SP - NW	N/A	SP - NW	SP - NW	SP - NW	SP - NW	SP - NW	SP - NW Unit Rates
Virtual Cross Connect (VXC) Connection	Incumbent	SP - NW	N/A	SP - NW	SP - NW	SP - NW	SP - NW	SP - NW	SP - NW Unit Rates
Non Consolidated Service Locations	OOS	OOS	N/A	TX	TX	TX	TX	TX	OOS
VPN - DIR Customer Service (Remote Access/Site to Site)	Incumbent	SP - PVT	N/A	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT Unit Rates
VPN - Service Provider Internal Use	Incumbent	SP	N/A	SP	SP	SP	SP	SP	SP - SP Unit Rates
TRANSPORT-VOICE									
Data Center Locations - ADC/SDC	Incumbent	SP - PVT	N/A	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT Unit Rates
SP Service Delivery Centers (6)	Incumbent	SP	N/A	SP	SP	SP	SP	SP	SP - SP Unit Rates
Non Consolidated Service Locations	TX	TX	N/A	TX	TX	TX	TX	TX	OOS

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SP - NW = Network Component Provider

TX = DIR or DIR Customer

Note 1: Incumbent = SPs currently providing Services to DIR Customers under the existing DCS agreement. SP - PVT will assume or buyout leases and buyout Incumbent Equipment necessary to provide Services.

Note 2: Equipment must still be within standard support levels and not End Of Life.

Note 3: Travel and living expenses incurred by SP for travel to DIR's Sites are included within the Charges. Third party moving expenses approved by DIR to perform an IMAC involving the relocation of Equipment from one DIR Site to another DIR Site, excluding those as part of Transformation, shall be invoiced to DIR on a pass-through basis.

Note 4: Network equipment includes, but is not limited, to routers, switches, load balancers, firewall equipment, NIPS, NIDS to support services beyond existing Aggregated Services Routers

Note 5: Reserved

Note 6: SPs are responsible for voice and data transport at and between SP Facilities and from SP Facilities to Consolidated Data Centers to provide Services, inclusive of any disaster recovery sites.

Note 7: Reserved

Note 8: Software currency requirements dependent upon DIR Customer's readiness.

Note 9: Includes Intrusion Detection Software (IDS) and Intrusion Prevention Software (IPS).

Note 10: Network equipment includes, but is not limited, to routers, switches, load balancers, firewall equipment, NIPS, NIDS up to existing Aggregated Services Routers

Note 11: Includes data transport for DCN ring, replication circuits and public cloud connectivity.

Cross Functional									
	Incumbent Vendor Owned/Leased Assets/Licenses (1)	Ownership at Commencement or Refresh	Refresh Cycle (2)	Ownership for Upgrades / Enhancements (3)	Ownership Required to Support Growth (3)	Maintenance	Operations and Support	Disaster Recovery	Charging Mechanism
Cross-Functional General:									
Security Assessment	SP - MSI	SP - MSI	N/A	SP - MSI	SP - MSI	SP - MSI	SP - MSI	SP - MSI	SP - MSI Charges
Third Party Service Contracts	Incumbent	SP	N/A	SP	SP	SP	SP	SP	SP Unit Rates
Equipment:									
MSI Support Equipment - MSI Locations (4)	SP - MSI	SP - MSI	5 yrs	SP - MSI	SP - MSI	SP - MSI	SP - MSI	SP - MSI	SP - MSI Charges
MSI Support Equipment - CDC's (5)	Incumbent	SP - PVT	5 yrs	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT	SP - PVT Unit Rates
Cross Functional Equipment part of SCP solution	N/A	SP	5 yrs	SP	SP	SP	SP	SP	SP Unit Rates
Software:									
Asset Inventory and Mgmt Software	SP - MSI	SP - MSI	w/in Std Support Lvl	SP - MSI	SP - MSI	SP - MSI	SP - MSI	SP - MSI	SP - MSI Charges
Service Management Systems	SP - MSI	SP - MSI	w/in Std Support Lvl	SP - MSI	SP - MSI	SP - MSI	SP - MSI	SP - MSI	SP - MSI Charges

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Note 1: Incumbent = SPs currently providing Services to DIR Customers under the existing DCS agreement. SP - PVT will assume or buyout leases and buyout Incumbent Equipment necessary to provide Services.

Note 2: Equipment must still be within standard support levels and not End Of Life.

Note 3: Travel and living expenses incurred by SP for travel to DIR's Sites are included within the Charges. Third party moving expenses approved by DIR to perform an IMAC involving the relocation of Equipment from one DIR Site to another DIR Site, excluding those as part of Transformation, shall be invoiced to DIR on a pass-through basis.

Note 4: MSI Support Equipment includes the servers, storage, and peripherals necessary to provide the underlying MSI Service including but not limited to Service Desk, Chargeback, Asset Management, Reporting, etc.

Note 5: Operational server support for the MSI service management systems in the ADC/SDC will be the financial responsibility of the SP - PVT. Incremental SP - PVT Charges, above those contemplated at Commencement Date, for support of the MSI systems will be recovered by DIR.

Personnel											
	Salary, Benefits, Add'l Comp, Payroll Taxes	Travel	Training	Relocation	Increase / Decrease in Staffing	Severance	Retention Payments	EUC Devices (2)	Background Checks	Office Space	Charging Mechanism
Third-Party Service Contracts											
(1)	SP	SP	SP	SP	SP	SP	SP	SP	SP	SP	SP Unit Rates
SP Staff	SP	SP	SP	SP	SP	SP	SP	SP	SP	SP	SP Unit Rates
TX Employees	TX	TX	TX	TX	TX	TX	TX	TX	TX	TX	TX

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SP - NW = Network Component Provider

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Note 1: Third-Party Service Contracts include a labor-based component that is not included in the TX staffing levels.

Note 2: End User Computing (EUC) devices includes PCs, laptops, printers, mobile phones, pagers, and any other tool required for personnel to provide Services.